

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 07th May 2019

In C.G.No:23/ 2018-19/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri Y.Sambaiah,
S/o. Venkaiah,
Bethapudi,
Repalli(M),
Guntur -Dist

Complainant

AND

1.Assistant Engineer/O/Repalli Rural
2.Assistant Divisional Engineer/O/Repalli
3. Divisional Engineer/O/Tenali

Respondents

ORDER

1. Complainant presented a complaint before this Forum requesting to change the category of service No: 1245606000547 from Cat-III (Aquaculture) to Cat-V (Agriculture) since he is availing supply for AGL purpose.
2. The Respondent No.2 in his written submission has explained that the complainant has to register his application for change of category at Mee -Seva Center along with MRO/VRO certificate, passbook etc., Soon after receipt of application from the complainant necessary proposals will be submitted to Respondent No.3 for according approval.
3. When complainant was contacted over phone by the Secretary of the Forum at 1.00 PM on 22.11.2018, he has informed that he will pay the necessary charges at Mee - Seva and register his application.
4. In view of the above, the respondents are directed to effect the category change of the complainant's service from Cat-III to Cat-V after receipt of requisite documents from the complainant.
5. Accordingly the case is disposed off.

C.G.No:23/2018-19/Guntur Circle

9/1
DISPATCHED
DATE 12/5/19

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 7th May 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.